

**12th June 2023**

### **Long-term repair capacity boost at FMG**

FMG has strengthened its network with over 100 additional new repairer relationships over the past 12 months to provide a long-term boost to repair capacity.

The new repairers will complement FMG's existing strategic repair relationships to maximise vehicle repair capacity and capability across its UK-wide repairer network. FMG has also recruited additional Network Managers across the UK to provide all the support both new and existing repairers need to guarantee the highest standards of repair quality for all vehicle technologies and fuel types.

These additions come as the vehicle repair industry faces significant pressure, with demand for repairs outstripping capacity in many parts of the country. FMG's new and existing repairers are fully equipped with the latest technology, including the ability to repair structural composite materials, hybrids and EVs.

FMG provides end to end incident management solutions and manages repairs through its blended repairer network made up of 60 repair bodyshops owned by its sister company FMG Repair Services and over 250 managed independent repairers.

John Keeton, Operations Director at FMG, said: *"As the repair market diversifies, these additions to our repairer network are part of our strategic plan to ensure FMG provides a robust, sustainable and scalable best-in-class repairer network for the future, whilst meeting our own demands following recent growth.*

*"We are proud to work in partnership with some of the UK's best repairers and we rely upon them to expertly provide the most tangible aspect of our service to our customers. With this in mind, we work hard to build supportive, trusting and mutually beneficial relationships with our repairers and have aligned a number of our business processes and technology platforms with theirs to ensure seamless, effective and frictionless ways of working."*

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**Editor's Notes:**

FMG is the UK's leading provider of comprehensive incident management and roadside solutions, delivering 24-hour vehicle and driver support to a portfolio of over 600,000 cars, LCVs and HGVs. Operating on behalf of private and public sector fleets, major UK insurers and brokers, leasing providers, Police Forces and National Highways, specialist services include incident management, roadside assistance and breakdown recovery, repair management, risk reduction and a range of legal services.